

## How to Report Copyright Violations

If you believe that your copyright rights are being infringed by third-party content on a Kwalee App, please notify us using this procedure. In responding to your complaint, Kwalee may remove the third-party content. Kwalee may also, in circumstances it determines appropriate, terminate its relationship, including any relevant accounts, with the third-party content owner. In other cases, a complaint may be found to be materially incomplete or inadequate and may not be processed.

### Required Complaint Information

To be processed, your complaint must contain the following information.

1. *Identify the third-party content on the Kwalee App that you claim is infringing your copyright rights.*

Please provide us with sufficient information to enable us to readily locate and identify the infringing material. For example, if the alleged violation is in a game, please identify the game and screen shots identifying the content..

2. *Identify your copyright that is alleged to be violated.*

For example, you could include: (i) a copy of your copyright registration; (ii) an image of your intellectual property; and, where applicable, (iii) a representative list of the content you claim is being infringed.

3. *Declare that the third-party content infringes your copyright rights.*

Please include the following statement: "I believe in good faith that [name of third-party content] infringes [name of complainant]'s copyright rights and that the use of [name of third-party content] is not authorized by the rights holder, its agent or the law." In addition, please feel free to add any specific details regarding the infringement that you feel would be helpful in processing your complaint.

4. *Swear you are authorized to act for the intellectual property owner.*

Include the following statement: "The information in this notification is accurate and I swear under penalty of perjury that I am [the owner /or/ authorized to act on behalf of the owner] of an exclusive right that is alleged to be infringed."

5. *Identify who you are.*

Provide your contact information sufficient to allow us to contact you. This should include your: full name, address, telephone number, and, if available, an email address at which you may be contacted.

6. *Sign the complaint.*

Sign the complaint and print/type your name and title under your signature.

**We may not respond to complaints that do not contain the information listed above.**

Complaints should be addressed to:

Copyright Intake Administrator, Kwalee, Juno Drive, Leamington Spa, CV31 3RG, United Kingdom.

A complaint may be sent either by email [dmca@kwalee.com](mailto:dmca@kwalee.com) or by fax +44 (0)1926 801100. If you are sending your complaint by email, please ensure you are forwarding a scanned signed version of your complaint.

We also have a phone number for any complaint questions or comments: +44 (0)1926 460002.

**You don't need a lawyer to file a complaint, but please be aware that Kwalee cannot provide you with legal advice.**

**Please note that Kwalee will not substitute itself for a judge and will only proceed to remove or block access to content on the basis of the elements available to it.**

**We may forward your complaint to the owner and/or vendor of the alleged infringing content. We may also disseminate and publish your complaint, or the information contained in it, to the extent necessary.**

**Please bear in mind that intentionally alleging that legitimate content is illicit in order to obtain its removal or withdrawal may be sanctioned and that you may incur liability for such actions.**